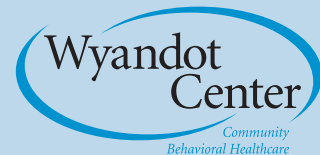


# Offering hope, supporting recovery

ANNUAL REPORT 2008-2009



 [www.wyandotcenter.org](http://www.wyandotcenter.org)



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**2008–2009**

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Susan McSpadden  
and Wyandot Center



## Pete's Perspective

Recently, the Kansas Health Institute published a study that reaffirmed that socio-economic indicators are risk factors for the health of a community and its residents. In that study, Wyandotte County ranked last among the 105 counties of the state in terms of community health.



We know all too well that the people we serve face many challenges of daily living beyond their mental health concerns. Almost 90 percent of our consumers have annual household incomes of less than \$20,000.

All the more reason that as Wyandotte County's designated community mental health center, Wyandot Center must be a source of hope for these persons and resourceful in responding to their diverse needs. This means that while we strive to provide quality mental health services, we must also develop partnerships and programs to enrich the overall quality of our consumers' lives and find funding sources to support our efforts.

This *Annual Report* chronicles how we have made progress toward these goals during the past year. It presents our story reflected by six members of our remarkable staff. Highlights of the year appear in accompanying articles, photographs, and financial and statistical reports. We have had a busy, productive year.

However, the need is abundant, and there is much that remains to be done. In spite of state funding cuts and with the promise of your support, we are firm in our resolve to keep on a steady, creative and sustainable course of enriching and strengthening the lives of the people of Wyandotte County.

Thank you.

A handwritten signature in black ink that reads "Peter W. Zevenbergen, Jr." in a cursive script.

Peter W. Zevenbergen, Jr.  
CEO

# Reorganizing to better respond to community needs

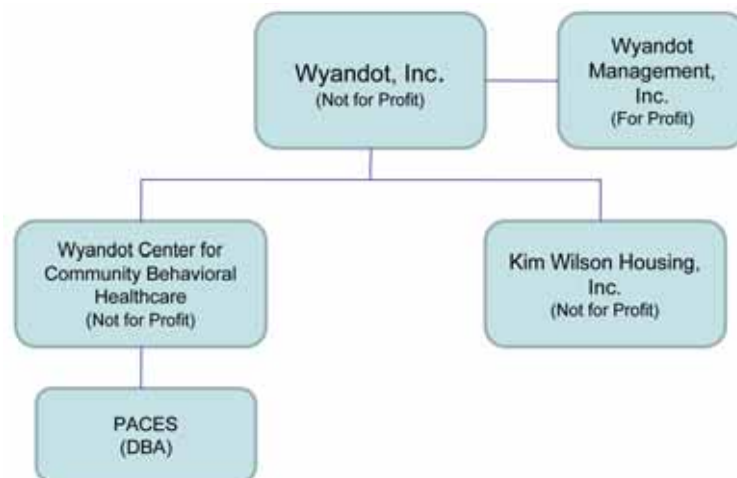
In our continuing efforts to respond more effectively and efficiently to the diverse needs of residents of Wyandotte County, Wyandot Center is in the midst of a corporate restructuring.

In August 2008, we formed Wyandot, Inc., as the parent company where our administrative services will eventually be based. Wyandot Center for Community Behavioral Healthcare, the community mental health center, is one of the subsidiaries of this organization. Currently, Wyandot Center's department serving children, adolescents and families is "doing business as" PACES. Comprehensive Outpatient Services and Community Support Services are the two other clinical departments.

In August 2008, we also formed Wyandot Housing, Inc., to oversee development of housing options for consumers. This

corporation is being renamed Kim Wilson Housing, Inc., and is also a subsidiary of Wyandot, Inc. In the near future, we hope to announce further expansion to encompass community development for the Wyandotte County community. All of these are non-profit organizations. We also developed Wyandot Management, Inc., should opportunities arise for other business initiatives.

"This organizational structure allows us to be more nimble in developing programs and services that can positively impact different aspects of our consumers' lives," said Pete Zevenbergen, CEO. "We look forward to these new opportunities to serve."





## DEDICATED TO KIM

We dedicate this *Annual Report* to Kim Wilson, director of Wyandot Housing, Inc., who died May 3, 2009. Kim's efforts were foundational to developing housing options for adult consumers. Her spirit will live on in the organization that is being renamed in her memory and as her legacy: **Kim Wilson Housing, Inc.**

# Housing initiatives take root

Recognizing that housing is critical for cultivating personal independence and self-esteem and supportive of recovery, Wyandot Center and Wyandot Housing, Inc., made strides during the past year to establish multiple housing options for consumers.

Under the leadership of Kim Wilson, director of Wyandot Housing, and staff of Community Support Services (CSS), the Center collaborated with community partners to transition persons from homelessness and precarious housing into permanent living arrangements that they can call "home."

- Established in fall 2008, the **supportive housing team** of the Community Support Services department helps persons who are chronically homeless and who have high hospitalization rates transition and succeed with independent living. The team provides assertive outreach as case managers interact with consumers on a daily basis, as needed.
- The Center received a grant for **tenant based rental assistance** from the Kansas Housing Resources Corporation. Grant funds to assist with rent are available to adults experiencing severe mental illness and those with severe and persistent mental illness.
- The Center received grants from Kansas SRS to offer **interim housing** and from HUD for **supportive housing**. Interim housing benefits consumers on discharge



Members of Wyandot Center's (WC) supportive housing team and staff from Metropolitan Lutheran Ministry (MLM) literally open doors to housing for formerly homeless consumers. Pictured left to right, Edie Harrison, WC service coordinator; Jennifer Overton and Jeff Robinson, WC case managers; Ashley Carver, MLM residential counselor; Earl Isaac, MLM program coordinator; and Margaret Agee, WC case manager.

from the state hospital or from nursing facilities with beds for the mentally ill. They have a place to live pending their transition to permanent, stable housing. Supportive housing develops individual living skills through the availability of a resident counselor, peer support worker and case management.

- Through a **partnership arrangement**, the CSS supportive housing team provides case management for chronically homeless consumers who have found a home in **Grace Homes**. This is a supportive housing initiative of Metropolitan Lutheran Ministry and Mental Health Association of the Heartland and is located in Kansas City, Kan.

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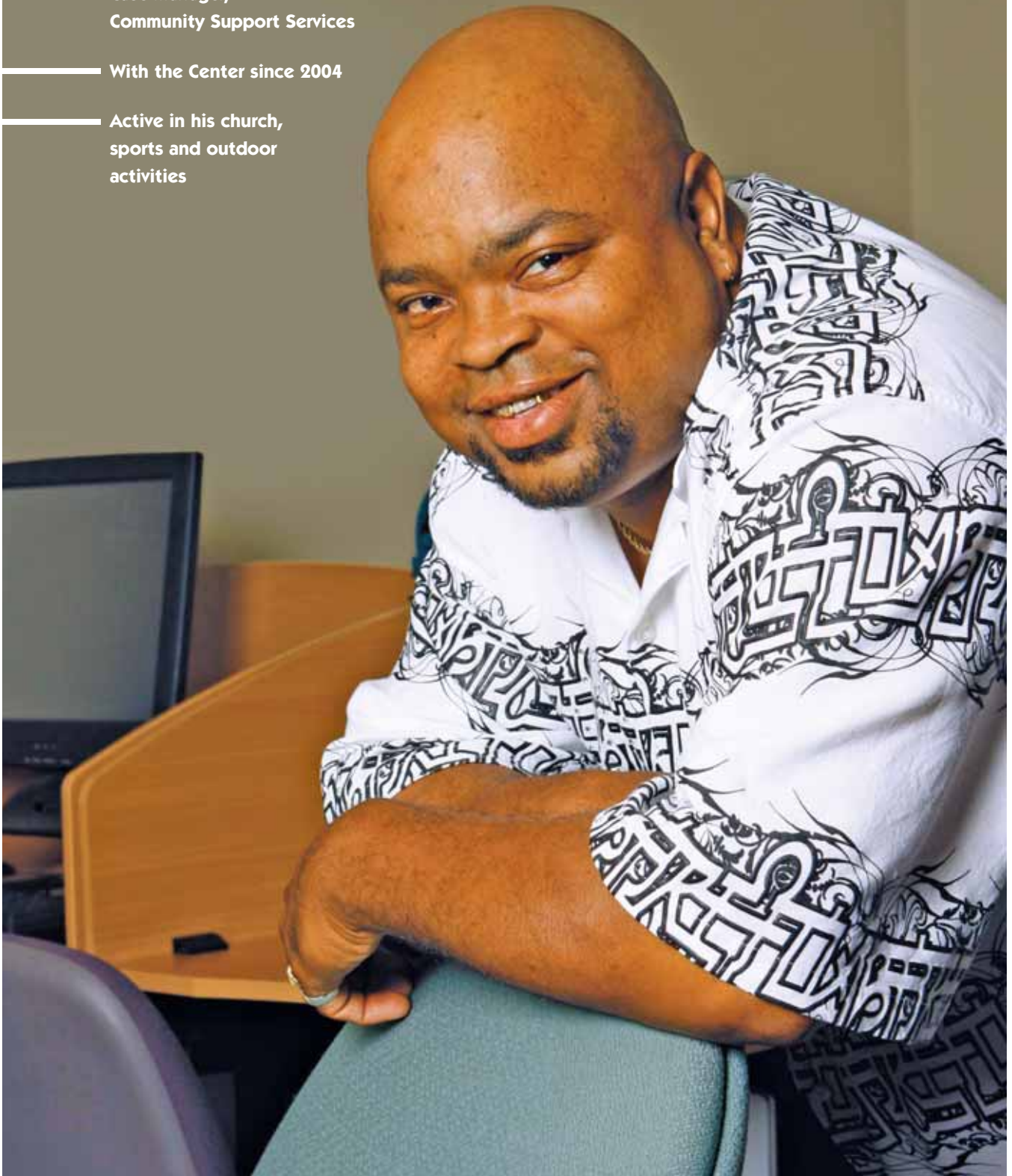
Case manager,  
Community Support Services

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With the Center since 2004

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Active in his church,  
sports and outdoor  
activities



## ‘Daryl time’ calms consumer

Periodically, one of his consumers calls Daryl Jones, case manager, and says, “I need ‘Daryl time.’”

That message signals that the consumer is experiencing stress in his life and needs Daryl to stop by to talk and to offer support. Another consumer checks in with Daryl daily with the outcomes of being calmed and more focused. Daryl has succeeded in arranging therapy for a third person who is fearful of leaving his home. For that individual, a trip to the grocery store with Daryl is a major success.

Daryl is a member of the Community Support Services department and provides case management for 20 to 25 adults who are severely and persistently mentally ill. He has worked at Wyandot Center since September 2004.

He sought employment with the Center because an acquaintance had told him the

organization believes in recovery. Daryl has found that statement to be true. He appreciates that Wyandot Center gives staff freedom to be creative in helping consumers access supports and provides resources people need on their recovery journeys.

For example, Daryl has had consumers benefit from supportive housing and respite services. One of his consumers received case management support for housing and learned skills to live independently. Upon release from the hospital and while awaiting rental of an apartment, another consumer was able to use respite services instead of spending time in an emergency shelter.

“These people need our help,” Daryl said. “Wyandot Center allows staff to think outside the box and help our consumers recover.”

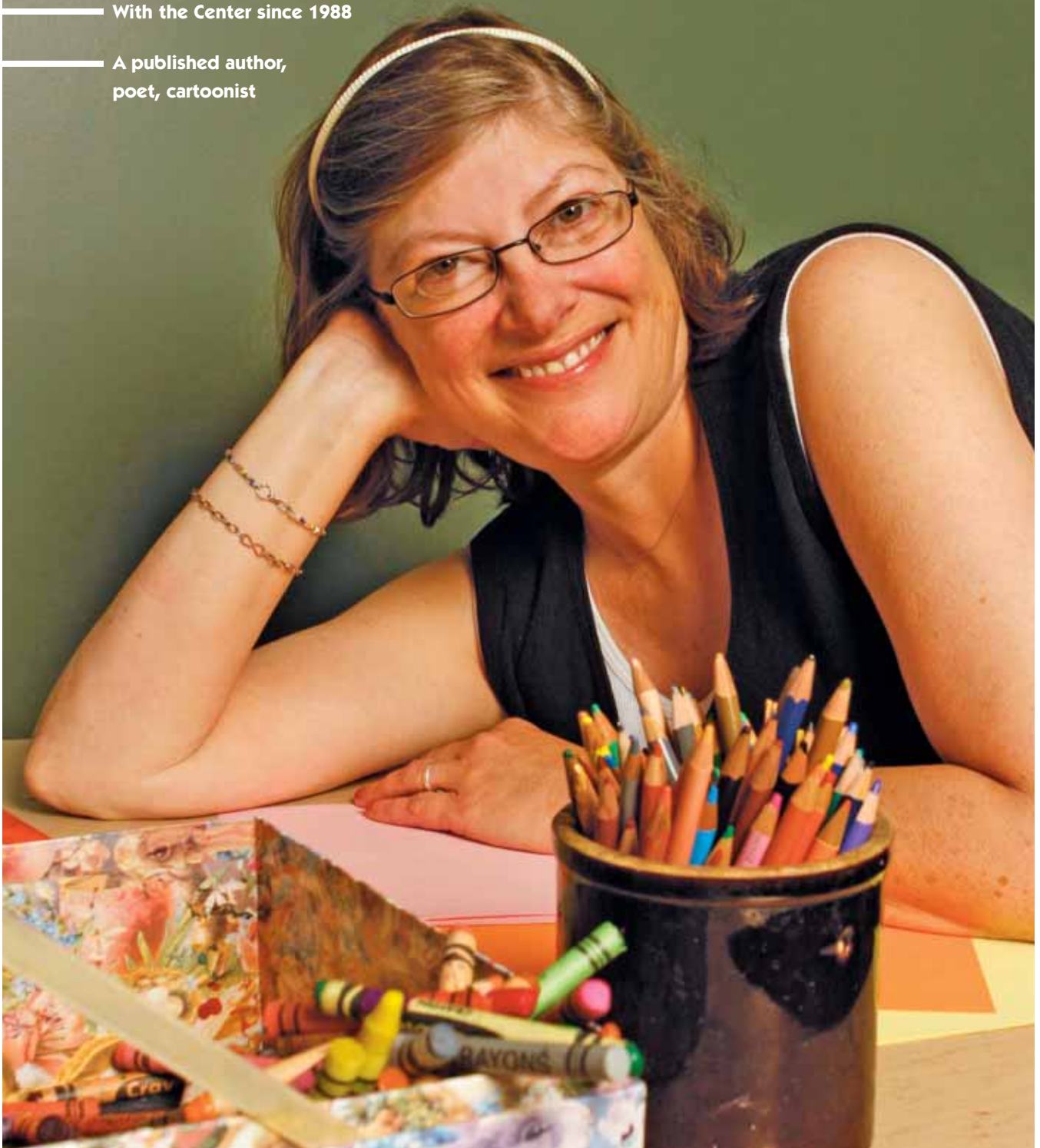


*Wyandot Center allows staff to think outside the box and help our consumers recover.*

Therapist, Comprehensive  
Outpatient Services

With the Center since 1988

A published author,  
poet, cartoonist



## ‘Touching souls,’ making a difference

Annette Rasmussen has a real heart for Wyandotte County  
and especially for the kids who make up 75 percent of her therapy caseload  
in the Comprehensive Outpatient Services department

“I work with kids who have experienced the trauma of sexual or other abuse and are in a lot of emotional pain,” she said. “They come to me in a hopeful way, and I can help them heal.”

As a master’s level licensed therapist, Annette draws from different types of therapy, training and reading, and her vast experience. “I can be creative in working to help consumers respond to life’s dilemmas,” she said. “By being very real with people and talking with them about real things, I can touch their souls and make a difference.”

Annette recognizes that she is making that difference when parents communicate that their kids are getting better. Or when the person in therapy is no longer focused on his or her problem but accentuating quality of life instead. Or when consumers are not getting into trouble, and they are happy and making good decisions.

After considering other majors in college, Annette settled on psychology as a “good fit” because it focused on the meaning of life, how the mind works and why people do what they do. She joined Wyandot Center in 1988 as a member of the sexual abuse services team. She spent so much time working with the courts that she became an expert witness on matters related to sexual abuse, custody and parental rights issues.

In time, Annette became a supervisor in the Wyandot Center department that served children, adolescents and families. In 2003, she returned to being a therapist. Working directly with consumers and interacting creatively with them to make their lives better is what drew Annette to psychology in the first place. She wanted to be immersed with the way people think and with their relationships. Annette has found working with kids, in particular, very interesting. “It energizes me,” she said.



*They come to me in a hopeful way, and I can help them heal.*

Case management program  
specialist, PACES

With the Center since 1997

Enjoys family time,  
jazz and blues



## Resourceful serving youth, families

It's difficult for Jan Wright to imagine not working with families and youth.

"I love what I do," said the case manager program specialist  
in Wyandot Center's PACES department.

For Jan, case management means wearing different hats – connecting families with needed resources, helping teens learn communication skills, and teaching siblings to get along with one another. Jan works with 14 to 18 year olds. As a program specialist, she also orients new case managers – accompanying them into homes to model family/youth interactions, developing crisis plans with them, sharing interview skills and providing overall support.

Jan measures success one consumer at a time. She recalled a 16 year old who faced the choice of jail or the job corps. With Jan's help, he chose the latter. He called her two years later to say he had completed studies at the community college and was working a steady, well-paying job with the railroad.

Or there was the case of another youth whose family twice faced foreclosure, lacked food in the household, and was coping with the

father's terminal illness. Jan was resourceful in linking the family with a caregiver and helping get much needed assistance – thereby trying to normalize life for the teenage consumer.

More recently, Jan used a community connection that has resulted in Wyandot Center receiving donated beauty and grooming supplies from Beauty Brands. Items ranging from nail polish to curling irons are being shared across the Center to help build consumer self-esteem.

Since she joined Wyandot Center in 1997, Jan has seen many changes – all of which she believes are for the better. There are more locations and more case managers; a very supportive work environment; and access to community resources that weren't available in the past.

"I love that we have the ability to do so many amazing things to serve the residents of this community," she concluded.



*I love that we have the ability to do so many amazing things to serve the residents of this community.*

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Case manager,  
Community Support Services

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With the Center since 2007

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Faith, family important  
in her life



## Where she needs to be: with her consumers

As a case manager in Wyandot Center's Community Support Services department, Jill Washmon believes that consumers value having someone who believes in them.

"We become like a light to our consumers; we're a safe place," she explained. "Once we establish a relationship with them, our consumers trust and confide in us."

This allows Jill to sit with her consumers and discuss their personal goals. She can explore their daily struggles and help them discover easier ways to do things. She gets to know their families and their kids.

Jill sees herself as being integrated into the daily lives of her consumers. She helps them budget for groceries, apply for Social Security benefits or learn parenting skills. If her consumers appear in court, Jill is there to advocate for and support them. She was with one consumer at his mother's bedside when she died and has seen that man progress significantly after more than 15 years in detention facilities.

While Jill strives to see her consumers the same day every week, she's not sure there's such a thing as an average day in the life of a case manager. Nor does she think a case manager can learn everything he or she needs to know in orientation. "You learn as you go," Jill observed.

Jill has also realized that setting small goals and achieving little steps bring big smiles to the consumers she serves. They get joy from a sense of accomplishment and from knowing that they reached a goal due to their own hard work and following their treatment plan. This makes Jill feel "blessed that I can find the good in people."

Jill joined the Wyandot Center staff two years ago – her first job out of college. "I could not have chosen a better place to start working," Jill said. "I feel like this is where I should be – with my consumers."



*Once we establish a relationship with them, our consumers trust and confide in us.*



Therapist, Comprehensive  
Outpatient Services

With the Center since 1991

Collects art, appreciates  
quiet life

## ‘Face time’ Phil’s forte

Therapist Phil Bohlander is repeatedly amazed by the stories of resilience reflected in the lives of his clients. “I have seen people who were considered hopeless move into states of positive living,” he said.

Helping people make these life transitions is Phil’s goal as a therapist in the Comprehensive Outpatient Services department of Wyandot Center. He does this by establishing trust and developing a strong, therapeutic relationship with clients. Phil tells clients, “I’m going to do everything I can to make you feel safe and at home.”


Face time with people is Phil’s forte and what he likes most about his work at Wyandot Center. As a lifelong learner, Phil is well-versed in a number of therapeutic modalities. Depending on client needs, he uses guided imagery, hypnosis, sensory motor psychotherapy and other therapeutic interventions in his work with adults. He considers therapy an art and applies his intuitive skills to figure out what will work best for each client. “It’s very exciting when there’s a breakthrough,” Phil said.

Phil’s own career breakthrough came during a mid-life volunteer stint in a crisis center. He had studied philosophy in college and graduate school. He had worked on a garbage truck, done construction and sold real estate. None of these experiences met what Phil describes as his “spiritual needs.” Volunteering in the crisis center did. That opportunity led Phil to complete his master’s degree in social work and begin his job at Wyandot Center in early 1991.

Since then and in the company of a great group of co-workers, Phil says that he’s felt “at home.” He is happiest when he is serving others. Phil adds, “Everyday, I am privileged to learn how other people encounter the world and to help them discover a better quality of life.”



*I’m going to do everything I can to make you feel safe and at home.*



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**Case management  
program specialist, PACES**

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**With the Center since 2005**

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**Bikes a lot, values time  
with family, friends**

## Helping kids, families succeed

Polly Vestal figures that as long as she gives her clients the services, time and attention they need, productivity is not a problem for her. She considers case management a perfect fit for who she is and finds great purpose in helping others.

Polly is a case management program specialist for PACES – the Center for Parent, Adolescent & Child Empowerment Services. She loves working with kids and families and said that her four years with Wyandot Center “have flown by.”

Polly’s consumers range in age from 4 to 18. Depending on her client’s goals and age, she might teach a skill such as anger control through journaling or art. With a younger child, Polly might write things that evoke anger for that individual on a rock and have the consumer throw it into a pond – symbolically letting go of the feelings.

With families, Polly focuses on skills to help them learn to function as a unit. She finds that charts, visual aids and activities help.

Between personal visits, she talks with parents by phone and gives them ideas and interventions. Polly also models how to be calm and patient for her kids and their families.

That comes easily for her because Polly doesn’t get overwhelmed and stressed. She’s happy with her job, her co-workers, Wyandot Center and with life in general. She said that she has never dreaded a day at work. On a recent vacation, when she learned that one of her families was in crisis, she offered to phone in to help with problem resolution.

Much like she helps her consumers set goals, Polly has a goal for herself: to help kids and families succeed. “Maybe they’ll remember me in their lives,” she reflected, “as somebody who took time out for them.”



*Maybe they’ll remember me  
in their lives as somebody  
who took time out for them.*

# Offering hope, supporting recovery 2008-2009

## Youth services reinvented; new location added

With a strong commitment to serve the diverse needs of youth and their families, Wyandot Center renamed and expanded our program for children and adolescents in fall 2008.

- Now called **PACES** – the Center for Parent, Adolescent & Child Empowerment Services – the program is being developed to go beyond traditional case management and mental health care to respond to basic needs of young consumers such as food and clothing.



*The family of Brandon Fauntleroy-McDowel at the dedication of the building in his memory.*

- In November 2008, Wyandot Center dedicated the **McDowel Building** in southern Kansas City, Kan., to house three PACES case management teams and the psychosocial program. The building is named in memory of Brandon Fauntleroy-McDowel, a Wyandot Center case manager, who died in March 2008, the victim of a carjacking/murder. Brandon exemplified the case management role of presenting hope as a possibility for his young consumers.

- Established in August 2006, Wyandot Center's **Project Success** did outreach to six USD #500 schools initially. By December 2008, the program staff was working with 20 schools. A school liaison and intake specialist help connect youth with other members of their PACES Project Success team – case managers, a therapist and a program specialist. The team facilitates continuity of care, strong communications and a winning approach to linking kids ages 3 to 18 with needed services.



*Nadine Cumberbatch, intake specialist (left), and Tina Richardson, school liaison, do outreach to connect kids in USD #500 with Wyandot Center's Project Success team.*



*Jaresa Ross-Bey, service coordinator, and Matthew Paschang, program specialist, oversee the year-round PACES psychosocial services program.*

- Within PACES, the **psychosocial services team** renamed and restructured its program now called “Destination Imagination.” The program includes school year groups focused on emotional literacy, anger management and other social and coping skills. Two summer sessions with 200 participants total have a creative bent with groups organized around cooking, sports, art, nature discovery, music and movement, and drama. The emphasis is on learning psychosocial skills through a variety of fun and engaging activities.

- PACES launched a **Teen Leadership program** to engage 13 to 22 year olds. This 25-week curriculum has 21 enrollees who are learning by doing around themes of communication skills, education, career and job development, healthy relationships, and financial independence.

**938 kids in**  
PACES case management

**200 kids in summer**  
Destination Imagination

**21 youth in**  
Teen Leadership program

## Respite care services for adults, youth

Designed to divert consumers from hospitalization and to give family members a needed break, two distinct respite care programs offered by Wyandot Center benefit adults and youth.



Peer support specialists are important to the adult respite program and in outreach to Community Support Services' consumers. Clockwise from left, Carol Hughes, Cherie Bledsoe, Lori Garrison, Simone Gordon, Vicky Walter and Karen McDaniel.

- In December 2008, the Community Support Services department began offering **respite services for adult consumers** on weekends. By March 2009, that service expanded to 24/7. Case managers refer consumers to respite to benefit from extra support due to stressors/medication changes; because they may have just been released from the state hospital; or because a crisis is brewing, and consumers need help regulating symptoms. While in respite, consumers talk with staff, read, rest, go on outings, and participate in art projects and other activities. Peer support specialists meet one-on-one with consumers each day to work on each consumer's recovery plan.

**72 adult consumers served** through 117 visits to respite; hospitalization averted 65 times (January through late June 2009)

**261 youth in respite** since program's inception in 2006

- Wyandot Center has offered a **youth respite program** since fall 2006. The program provides parents and youth consumers with a break from one another to de-escalate a situation in their homes and prevent possible out-of-home placement.
- During the past year, the Center received licensure through the Kansas Department of Health and Environment to operate an **emergency shelter** to serve youth in police protective custody due to neglect or abuse. The emergency shelter is a partnership with the Unified Government of Kansas City, Kansas/Wyandotte County.

## It takes a community

Partnership with the community is the leading phrase of the Wyandot Center Mission Statement and essential to how the Center operates – both on the giving and receiving end.

- In an effort to ensure that behavioral health services remain accessible in these challenging economic times, Wyandot Center's board of directors adopted a **new sliding fee schedule**, effective April 1, 2009. This schedule is designed to remove barriers for persons who could benefit from mental health services but who are uninsured and have concerns about their ability to afford them.
- The Center's partnership with the **Unified Government of Kansas City, Kansas/Wyandotte County** has continued to evolve through grants that allowed subcontracting with PACES to hire two targeted case managers to keep youth out of SRS custody and to focus on juvenile offenders.
- Wyandot Center staff and friends provided clothing, supplies and financial support in the wake of the 2008 destructive floods in **Cedar Rapids, Iowa**.
- In a spirited **United Way Campaign**, Wyandot Center staff raised a grand total of \$35,350 with proceeds going to the United Way, Toys for Dots and Womenade (to benefit persons who are homeless).



Leading the way with the Center's annual United Way campaign, left to right, Beth Yoder Stein, Sandy Sublett, Therese Bysel and Ardith Deason.

**2008 COMMUNITY PARTNERS**

**Village Presbyterian Food Pantry** providing food, clothing and other assistance for consumers.

**Wal-Mart, 65th and State Avenue, Kansas City, Kan.**, for a grant and helpful assistance annually with the Toys for Dots program.

**2009 COMMUNITY PARTNERS**

**Lowe's, 70th and State Avenue, Kansas City, Kan.**, a supportive employment partner.

**Ken North**, security consultation.

**Ross's Catering**, going the extra mile with food preparation for special events.



Walking the track in the Wyandotte County Relay for Life and representing Wyandotte County American Cancer Society **Relay for Life** were Community Support Services' staff (left to right) Susan Ruiz, director; Barbara Flanagan, service manager; and Christine Swenson, service coordinator.

- In June 2009, Wyandotte Center had representation at the Wyandotte County American Cancer Society **Relay for Life** with a team from Community Support Services and other staff participating on a Leadership 2000 team.
- Staff of the Comprehensive Outpatient Services department continued to offer training for members of the **Kansas City, Kansas Police Department** to orient them to working with persons with mental illness.
- Staff and members of the community supported a **fund-raiser at Wheat State Pizza** to benefit persons served by the Center's homeless outreach team.
- The cities of **Bonner Springs and Edwardsville, Kan.**, proclaimed May 2009 Mental Health Month.



Wyandotte Center staff (left to right), Karen Suddath, Dawn Diaz and Scott Paxton, received a check from the Wal-Mart Foundation presented by Mark Hoyt (right), manager of the 65th and State Avenue store.



Mike Rodina (standing left), Wyandotte Center board chairperson, presented a 2008 Community Partner Award to staff and volunteers of the Village Presbyterian Food Pantry.

## Kudos and thanks

- Contributors to **Toys for Dots**, the annual PACES program to provide Christmas gifts for young consumers, their siblings and children of adult consumers.

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- The **Leadership 2000 class of 2008** that provided 500 backpacks for kids placed in the Center's emergency shelter. The backpacks include toiletries, pajamas and a change of clothes.

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- The religious education program of **Holy Angels Parish, Basehor, Kan.**, that held a bake sale and donated proceeds to benefit Wyandot Academy, Wyandot Center's partnership program with USD #500 to meet academic and mental health needs of youth with serious emotional disturbance.

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- **Beauty Brands** that donated discontinued beauty products and grooming items being shared with consumers Centerwide.

## You can help

### Interested in making a donation?

Call or email, 913-233-3307 or [horvat\\_t@wmhci.org](mailto:horvat_t@wmhci.org).

Wyandot Center is a non-profit organization serving persons of all ages. We can use arts and crafts supplies, personal care and household items, and financial support.

# 2008-2009 Financial Report

July 1, 2008 through June 30, 2009

## REVENUE

Contributions .....	\$ 15,774
United Way	
Wyandotte County .....	\$ 39,716
Heart of America .....	\$ 8,905
Fees and Grants from Governmental Agencies .....	\$ 4,097,681
Program Service Fees .....	\$ 19,760,544
Investment Income .....	\$ 44,385
Miscellaneous .....	\$ 269,507
<b>Total Revenue .....</b>	<b>\$ 24,236,512 *</b>

## EXPENSE

Program Services .....	\$ 19,442,999
Support Services .....	\$ 3,888,600
<b>Total Expense .....</b>	<b>\$ 23,331,599 *</b>

\*Unaudited totals

# 2008-2009 Consumer Data

July 1, 2008 through June 30, 2009

## INDIVIDUALS SERVED BY PROGRAM\*\*

PACES .....	2,252
Community Support Services .....	1,453
Comprehensive Outpatient Services .....	6,240
Walk-in Crisis Clinic .....	2,735
Crisis Line Calls (8 a.m. to 5 p.m.) .....	1,797
Calls in Response to After-hours Pages .....	286
Psychiatric Hospital Screens .....	1,052
<b>Total .....</b>	<b>15,815 **</b>

\*\*Individuals may receive services in more than one program.

### Gender

Female .....	50.3%
Male .....	49.7%

### Clients by Age

0-10 .....	10.4%
11-20 .....	28.0%
21-30 .....	14.7%
31-40 .....	14.1%
41-50 .....	15.2%
51-60 .....	11.9%
61-70 .....	3.4%
71-80 .....	1.2%
81 and over .....	1.1%

### Ethnicity

Caucasian .....	48.8%
African American .....	32.3%
Hispanic .....	9.7%
Asian .....	0.3%
American Indian/Alaska Native .....	0.5%
Native Hawaiian/Pacific Islander .....	0.0%
Other .....	8.4%

### Household Income

\$0 to \$5,000 .....	61.5%
\$5,001 to \$10,000 .....	14.7%
\$10,001 to \$20,000 .....	12.6%
\$20,001 to \$40,000 .....	7.9%
Over \$40,000 .....	3.3%

### Admission Diagnostic Data

Other Mood Disorders .....	17%
Major Depression .....	16%
Adjustment Disorders .....	14%
Bipolar Disorders .....	11%
Anxiety Disorders .....	11%
Behavioral Disorders .....	11%
Attention Deficit Disorders (ADD/ADHD) .....	10%
Other Psychotic Disorders .....	4%
Schizophrenia .....	2%
Childhood Disorders .....	2%
Personality Disorders .....	< 1%
Substance Abuse .....	< 1%
Other .....	1%

# Serving Wyandotte County residents at seven locations

## Community Support Services

1301 North 47th Street  
Kansas City, KS 66102  
913-287-0007

Homeless Outreach  
1321 North 7th Street  
Kansas City, KS 66101  
913-371-1996

## Comprehensive Outpatient Services

Main Office and Walk-in Crisis Clinic  
7840 Washington Avenue  
Kansas City, KS 66112  
913-328-4600

Bethany Clinic  
21 North 12th Street, Suite 485  
Kansas City, KS 66102  
913-890-7900

Bonner Springs Office  
420 North Park  
Bonner Springs, KS 66012  
913-441-1400

## PACES – Center for Parent, Adolescent & Child Empowerment Services

47th Street Building  
1301 North 47th Street  
Kansas City, KS 66102  
913-563-6500

McDowel Building  
1620 South 37th Street  
Kansas City, KS 66106  
913-956-3420

## Administrative Office

757 Armstrong Avenue  
Kansas City, KS 66101  
913-233-3300

## 24-hour Crisis Line

913-788-4200

[www.wyandotcenter.org](http://www.wyandotcenter.org)

## FAST FACTS ABOUT WYANDOT CENTER

- Wyandotte County's designated community mental health center.
- Services provided through three clinical departments:
  - **Comprehensive Outpatient Services** – serving persons of all ages; providing therapy, case management, medicine clinic, Walk-in Crisis Clinic, 24-hour crisis telephone line.
  - **Community Support Services** – serving adults who are severely and persistently mentally ill; providing case management, peer support, medicine clinic, respite services, vocational consulting, supportive housing.
  - **PACES** – Center for Parent, Adolescent & Child Empowerment Services; serving youth with serious emotional disturbance; providing case management, medicine clinic, respite services, psychosocial services.
- Sliding fee scale for Wyandotte County residents to remove barriers for persons who are uninsured and concerned about their ability to afford services.
- Insurance, Medicaid and Medicare accepted. Services will not be denied due to inability to pay.
- Seven locations in Wyandotte County.
- For more information, call **913-328-4600**.

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## OUR MISSION

In partnership with the community, Wyandot Center provides a continuum of quality services to enrich and strengthen the lives of Wyandotte County citizens.

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## OUR VISION

At Wyandot Center, we share a commitment to our consumers' well-being and a vision of service that:

- Promote hope, self-determination and dignity.
- Create the appropriate professional and fiscal resources to provide community-based and personalized care.
- Complement and enhance other community resources.
- Assume a leadership role in the delivery of behavioral health services.

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## OUR VALUES

- We believe that behavioral health care is a vital factor in the quality of life.
- We treat people with dignity and respect.
- We believe that people are capable and have abilities to change and progress.
- We provide services that ensure the highest standards of care.
- We strive to provide services that are accessible to all members of our community.
- We recognize our community leadership role in identifying and meeting behavioral health needs.
- We will be ethical in our interactions with our consumers, our staff and our community.





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P.O. Box 171578  
Kansas City, KS 66117-0578

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For more information, call 913-328-4600  
For 24-hour Crisis Line, call 913-788-4200



 [www.wyandotcenter.org](http://www.wyandotcenter.org)

